

WRIGHT



GUARANTEE

No Hassle 30-day Protection- Return for any reason

Within 30-days of purchase of any Treadwright Tire, customers can return tires for a full refund of original invoice*. (non-transferable)
Customer responsibility is as follows:

★ INTERNET PURCHASES - TREADWRIGHT.COM

All shipping costs to return tires back to Treadwright Warehouse. Refunds will be provided upon final inspection for acceptable condition standards*.

★ AUTHORIZED TWT RETAIL STORES

All mount / dismount costs if purchased and returned to your local authorized TWT retailer. Refunds will be provided upon final inspection for acceptable condition standards*.

Full 1-year Workmanship Warranty

Treadwright guarantees any remolding technology anomalies* in the first 3/32nd of tread life up to one year from purchase date* with a full replacement of exact or similar Treadwright Tire. After 3/32nd of tread life, the 1-year Workmanship Warranty expires.

Mileage Warranty

Mileage warranty is for only Premiere Wear upgrades on original Treadwright Tires. All tires sold via TWT Authorized Retail locations are Premiere Wear products. Mileage wear is required to be documented on the original tire installation invoice*.

TWT tread mileage classifications:

HT - 60k miles | AT - 50k miles | MT - 40k miles

Road Hazard Warranty

Available for purchase at www.treadwright.com. Treadwright's road hazard warranty offers a free replacement of your tires for one year from the date of purchase. Road hazards are the result of unforeseen standard road conditions* that cause a complete tire failure. This warranty also covers any remolding technology anomalies. Treadwright is one of the only companies that offers road hazard warranties in mud terrain classifications.

* see back for qualification standards / TWT (TreadWight Tires)

www.treadwright.com/pages/warranty-claims

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Qualifications Standards

*Original Invoice - All warranty and TWT benefits will require proof of purchase (non-transferable) in the form of the original customer's invoice, sales order or documented proof of payment. The sale of origin (organization that sold or distributed any TWT products) will be responsible to process each respective warranty: examples of sale or origin, but not limited to (Walmart, Amazon, TreadWright.com, any TWT authorized retailer, etc.).

*Acceptable Condition Standards - Tires that are mounted/dismounted are eligible for limited returns, but the mount/dismount process can't produce visual damage to the tire bead. TWT tire tread and side walls must be returned with no distinct visible damage (or tire would fall under road hazard or remolding technology anomalies guidelines) to be eligible for a limited refund or return under TWT warranty and guarantee guidelines. Basic mileage wear on the TWT tread and sidewalls from 30-days or less of standard driving conditions is acceptable per our 30-day guarantee.

*One Year from Purchase Date - This purchase date is confirmed from the original invoice to the date of the documented warranty by the authorized sales organization of TWT. One year is defined as <365 days between original sales invoice and receipt of warranty claim documentation.

*Remolding Technology Anomalies - The following anomalies will be approved within the first 3/32" of tread wear (as measured in three places equal distance apart around the entire circumference of the tire). Any tread separations, bubbles or loss of casing belt integrity (bulges on tire) visible on the tire (pictures available www.treadwright.com) are covered under the one-year warranty. **Complete casing failures and road hazard** (pictures available www.treadwright.com) **do not qualify as remolding technology anomalies.**

*Mileage Calculated from Original Installation Invoice - Odometer readings will be required to be documented on original invoice to note the start of any mileage warranty. Final mileage calculation will be documented on TWT warranty form or verified by an Authorized Dealer to determine actual miles driven. TWT products that qualify for the mileage warranty are ONLY premiere wear product lines. Credits will be calculated based on the following equation - $(\text{Actual Miles Driven}) \div (\text{Amount of Warranted Miles}) \times (\text{Actual current dealer selling price})$. You (customer) will be responsible for the remaining prorated mileage cost of a replacement TWT tire, and the cost of mounting and balancing, taxes, and any other charges.

*Unforeseen standard road conditions – Road hazard damage occurs when a tire fails: Due to a puncture, bruise or break, incurred "during the course of normal driving" beyond the tire manufacturer's control. Simple examples are nails, glass and potholes while there is at least 2/32" of tread depth remaining on the tire.

Considerations:

- ★ Road Hazard and full one-year workmanship warranties do not include any vehicle damage costs.
- ★ Customers are responsible for proper air inflations and tire rotation standards; warranty claims can be declined without proper proof of maintenance records.
- ★ By purchasing TWT Tires, the customer agrees to handle any and all arbitration in the state of Texas, Harris County.
- ★ Limited Workmanship Warranties prior to May 2020 have a 2-year timeline with first year replacement and second year pro-rated credit for a new TWT tire.

Call Us 346-446-6326 or 713-487-4661